Reolink Firmware Upgrade Guide

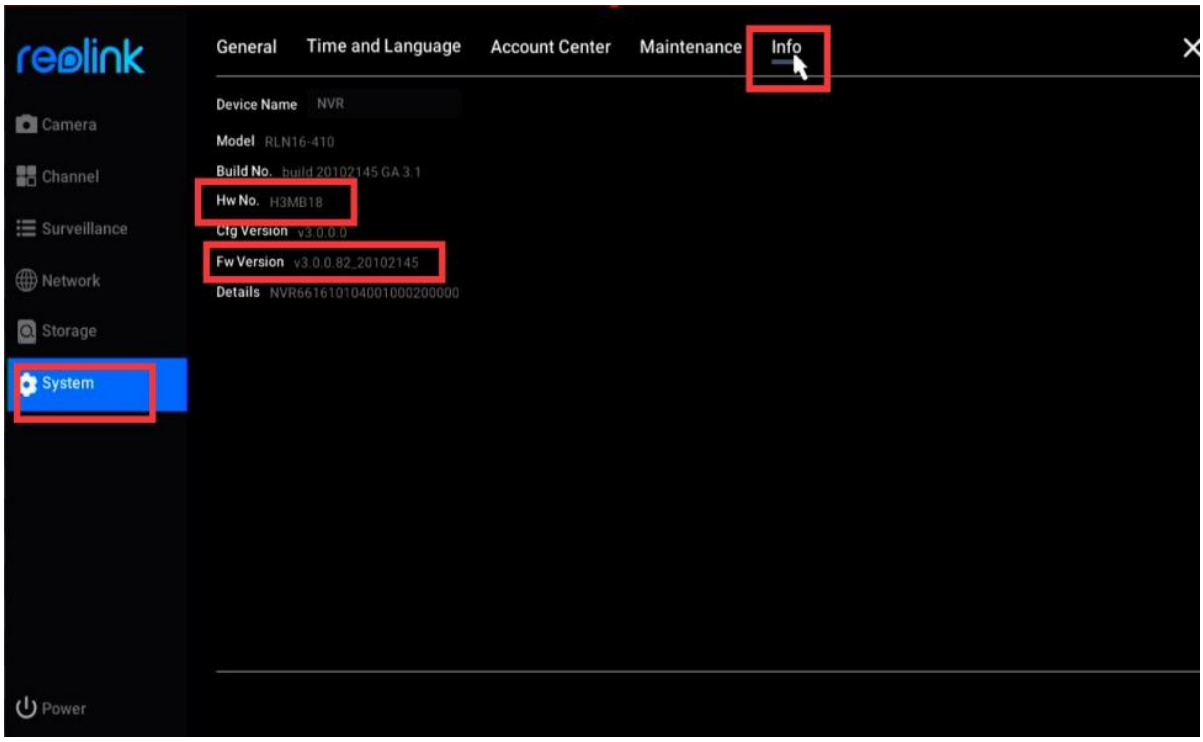
Applies to: Reolink NVRs

Attention for firmware upgrade:

- If you don't want to restore your NVR and camera settings to factory status, please uncheck the " Reset Configuration" option during the upgrade.
- During the upgrading procedure, please do not power off the NVR.
- Make sure your NVR has the same model and hardware number as the downloaded firmware file. Otherwise, please do not upgrade this firmware.

1. Check the model and current firmware version of your NVR.

On the NVR monitor, go to the **System** setting page, and enter **Info** page.



At the Info page, please ensure your NVR **Model** and **Hw No.** are the same as the downloaded firmware file.

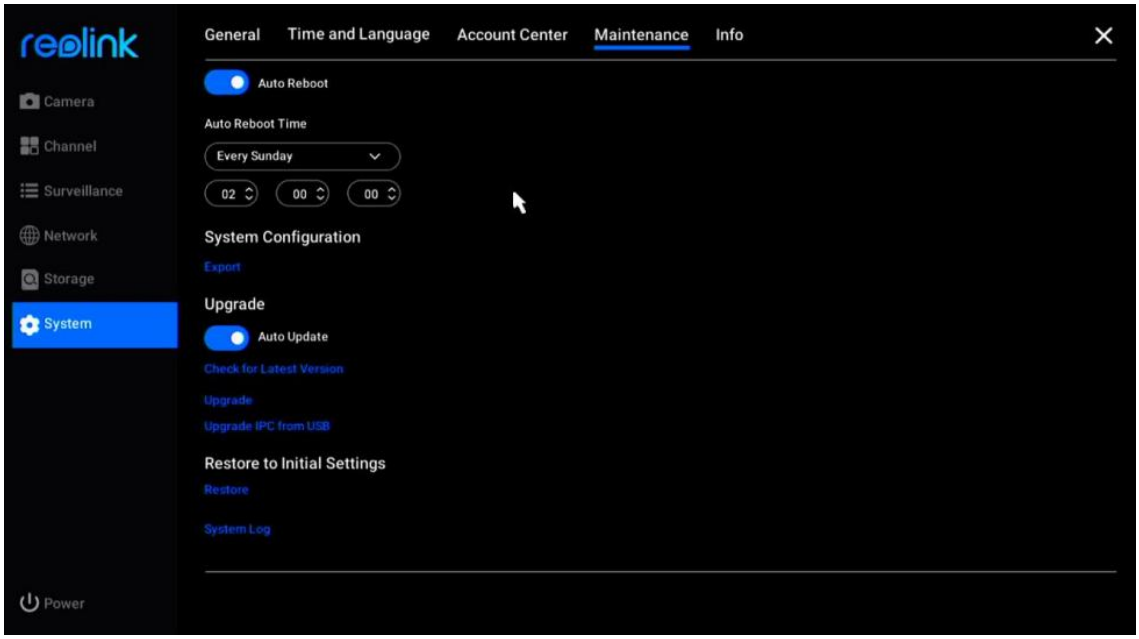


To read the NVR's current firmware is new or old by checking the build number. For example build 20102145, the larger the numbers are, the newer the firmware is.

2. Upgrade steps.

Step 1. Unzip the firmware file (.pak file) on your PC and transfer it to a USB, then insert the USB to the NVR USB port.

Step 2. Log in to your Reolink PoE NVR on an NVR monitor, then go to **Settings** -> **System** -> **Maintenance** page.

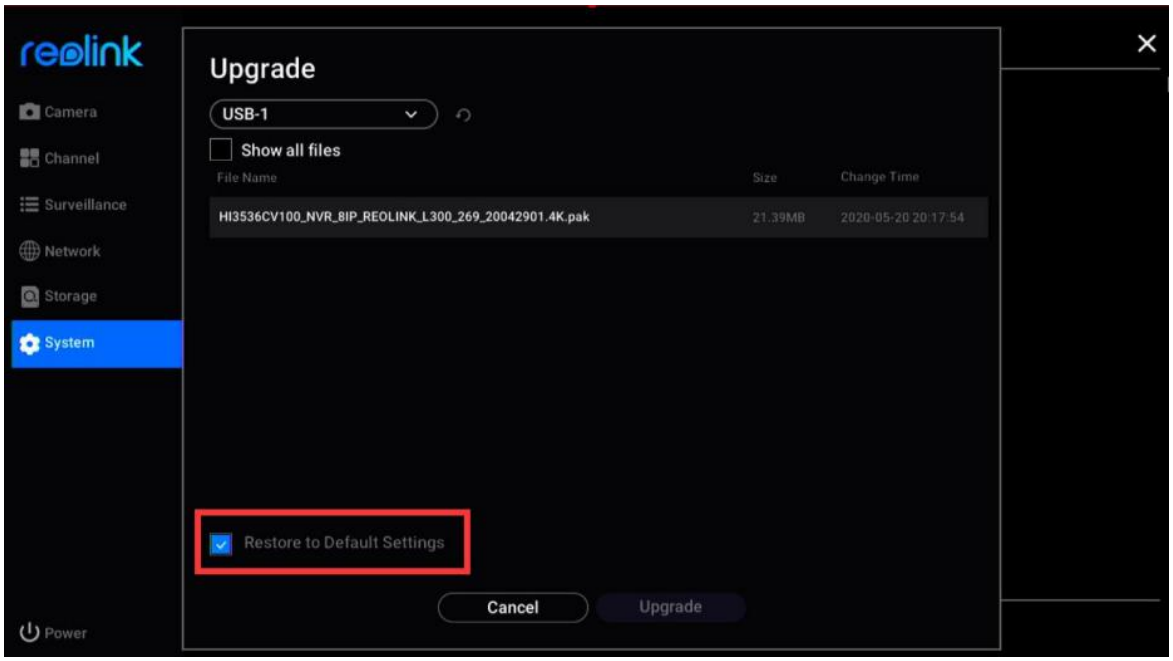


Step 3. Choose the correct firmware file and start to upgrade.

If you only want to upgrade the firmware for NVR, you may click the **Upgrade** option and select the correct firmware file, then tap on Upgrade button.

If you need to upgrade the firmware for cameras that are connected to the PoE NVR, please choose **Upgrade IPC From USB**, then select the correct firmware for each channel and click on Upgrade button to start upgrading.

Step 4. Check if you want the cameras that are connected to the PoE NVR and the NVR itself to restore or not. If you do not want the cameras to restore the settings, please uncheck the "**Restore to Default Settings**" button.



If your NVR has a totally different UI or display of the pictures above or if you would like to find more upgrade guides on other software platforms, please refer to https://support.reolink.com/hc/en-us/articles/900004568363-How-to-Upgrade-Firmware-for-Reolink-Products/